



Get Ready for Winter

Northumberland Communities Together is here to listen, chat and support at this time of year.

We want you to stay safe and well this winter.

If you, your family or neighbour needs a bit of extra help, please get in touch. We can connect you to support that's right for you.

You may be worried about staying warm, winter bills, feeling lonely or struggling with family pressures.

Give us a call, we're here to listen

There are lots of ways to talk to us; you can ring, email, or drop into our Community Hub in Cramlington.

Phone us on 01670 620 015 9am-6pm, 7 days a week

✉ NCT@northumberland.gov.uk



Language translator: If English is not your preferred language you can ask the advisor to use a translator. **Type talk: 01800 10845 600 6400**

If you are deaf or can't speak on the phone, contact us using

Relay UK: 018001 01670 623 515 or Sign video: northumberlandcc-cs.signvideo.net

Citizens Advice Northumberland Contact Details

Face to face office opening hours can be found on our website: www.citizensadvicenorthumberland.org.uk

Adviceline: **0808 278 7944**

Mon to Fri 9.00am - 4.30pm

Email advice via our online form at
www.citizensadvicenorthumberland.org.uk

Online advice: www.citizensadvice.org.uk

Universal Credit Help to Claim service

Telephone: **0800 144 8444**

Mon to Fri 8.00am - 6.00pm

Or **01670 339985**

Email: debt@citizensadvicenorthumberland.org.uk

Debt and money advice

Telephone: **01670 339960**

text: **"DEBT" to 81400** for a call back

Email: debt@citizensadvicenorthumberland.org.uk

Energy advice

Telephone: **01670 339749**

Email: energy@citizensadvicenorthumberland.org.uk

Macmillan benefits advice

Telephone: **01670 339985**

Email: macmillan@citizensadvicenorthumberland.org.uk

Bridge referrals: **01670 339960**

Email: bridge@citizensadvicenorthumberland.org.uk

If you are interested in volunteering for us, email
volunteer@citizensadvicenorthumberland.org.uk



**citizens
advice**

Northumberland